

## HEAD RUSH TECHNOLOGIES EUROPE, FRANCE

Maintenance, Révision, Certification **TB/ZS/QF**

Chez M20, 166 rue de l'Industrie, Z.I. de Marvex

74950 Scionzier, France



### **YEARLY RECERTIFICATION and REPAIR**

Please fill out the form on the following page to make your servicing the quickest and smoothest experience. We want to get your unit back to you as soon as possible!

For fastest service, please fill out the following page (including your VAT #) and authorize with your signature.

The more elements that you provide to us, the better we may be able to serve you.

#### While in our shop, we will:

- Take apart your device, clean the interior and inspect parts for wear.
- Do compliance testing according to manufacturer's standards
- Inspect the webbing and HRT carabiner.
- Inspect the OPA and RIPCORDER where necessary (QF)
- Test the unit to make sure it performs to manufacturer's standards.
- Repackage and return unit once paid in full. **ORIGINAL BOXES ARE REQUIRED.**

#### We suggest you:

1. Complete the ORDER FORM below and send to us at [service@headrushtech.eu](mailto:service@headrushtech.eu)
2. Send in your unit to the Service Center Europe address below and place a copy of the booking form **inside** the box with the device. **PLEASE INCLUDE YOUR VAT #.**
3. **Do not** send any additional hardware; trolleys, mounting equipment, continuous belay components, additional carabiners, etc.

Please note that if necessary, during inspection there may be wear parts that need replacing, and we cannot return the device unless it is brought to manufacturers safety standards. We are NOT permitted to allow a unit back into the field with defective parts and are obliged for safety to change them.

Certain replacement parts are not included in the original fee and will be noted individually in your billing.

Units are sent back only once they pass our full inspection exam, and payment is received by customer. Afterwards, we send the units back at cost price.

#### **Prices (excluding TVA / VAT / IVA) are:**

- **269€ for TB, TBXL, TBiQ, and TBiQ XL**
- **299€ for TBSPEED & TBXLSPEED**
- **379€ for QF, QFXL**
- **469€ for ZS, ZSIR (retraction spring included)**

**The above prices do not include transportation back to your location.**

*If you have any questions, please contact us at any time. [service@headrushtech.eu](mailto:service@headrushtech.eu)*

Cordially yours, the team at Service Center Europe ☎ **33 06 17 52 36 23**

**Please ensure that your unit is packaged appropriately, it should only be shipped in an authorized HEADRUSH box and packing material.**

[Please email us this form, and print it to put in with your device.](#)

**CIRCLE APPROPRIATE CASE:**

**ANNUAL SERVICE** or **REPAIR/PROBLEM**

| <b>REQUIRED INFORMATION</b>                 | <b><u>DELIVERY ADDRESS:</u></b> | <b><u>BILLING ADDRESS:</u></b> |
|---|---------------------------------|--------------------------------|
| COMPANY                                     |                                 |                                |
| CONTACT NAME                                |                                 |                                |
| STREET and NUMBER                           |                                 |                                |
| ZIP CODE                                    |                                 |                                |
| CITY  |                                 |                                |
| COUNTRY                                     |                                 |                                |
| <b>TVA / IVA/ VAT #</b>                     |                                 |                                |
| TELEPHONE #                                 |                                 |                                |
| EMAIL                                       |                                 |                                |
| DIVERSE INFORMATION or<br>WEBBING CHANGE ?? |                                 |                                |
| MODEL: QF/ TB/ ZS                           |                                 |                                |
| SERIAL NUMBER                               |                                 |                                |
| LAST RECERTIFICATION                        |                                 |                                |
| MORE THAN ONE DEVICE?<br>IF SO, HOW MANY?   |                                 |                                |
|   |                                 |                                |

We are not authorized to send back any device that does not conform to the security norms of the manufacturer. We are NOT authorized to send back a device to its owner with defective or worn parts, for the reasons of personal security and safety. We appreciate your understanding.

I accept billing for the annual service maintenance as well as the legally required changing of certain internal pieces determined necessary by our certified technicians:

NAME:

SIGNATURE :

**Our team is available if you have any questions:**

[service@headrushtech.eu](mailto:service@headrushtech.eu) ☎ 06 17 52 36 23